

Black Knight Games Auction

A used goods auction at Black Knight Games is a great opportunity to pick up some games, models, or other items at a great price! It is also a chance for customers to pass their unwanted items on to someone who will enjoy them, while collecting store credit that can be used to purchase the things you really want from the store.

How it works:

Starting a few weeks before the auction date, customers can bring in items they wish to sell through BKG and set a minimum sale price. These items- organized into "lots"- will be put on sale during the auction, with the highest bidder winning the items. After the event, store credit equal to 90% of the sale price of the lots sold will be applied to the account of the seller. Store credit can be used on any items in store, including events, food, and merchandise.

Submitting Auction Lots:

Auction lots are to be submitted to Black Knight Games during business hours before the submission deadline (usually 48 hours in advance of the auction). Submitted items must adhere to the following guidelines;

1. Each lot must be separated into its own container
2. Each lot should include an accurate list of contents
3. Lots should be of reasonable size, with smaller items grouped into larger lots etc.
4. The contents of each lot should be clear to potential buyers
5. The seller must set a reasonable minimum sale price for each lot

Items not meeting these criteria may be turned away by BKG staff. BKG may also choose to turn away lots that are not in keeping with store values or are deemed not to be relevant to customer interests. Auction lots always sell better when they are properly organized, labelled, and well displayed, so it is in the best interest of the seller to make sure their lots are well prepared.

The Auction:

Prior to the auction each customer will be given a unique number to use when bidding on items. BKG auctions are a two-step process. First comes the silent auction, all items are put on display for customers to browse and write a bid down on sheets provided for each lot. Bids are made in increments of \$1.00 and start at the minimum sale price set by the seller. Remember when bidding that sales tax will be applied to all purchases. Once the silent action is complete there will be a short break while BKG prepares for the second, much louder, live auction.

During the live auction, any items that received more than one bid during the silent auction will be presented and bids will be taken on them. Once a final bid has been made, the bid and the winner's number will be noted for each item. At staff discretion, some items that received no bids, or only one, may be brought to live auction as well.

Once the live auction is over, customers can retrieve any lots they won and proceed to the checkout to pay for them. Please keep the auction lot tags with your items, as these will be used to confirm the purchase and apply the credit to the seller.

Credit and Unsold Items:

Credit for lots sold will be applied to customer accounts within 48 hours of the auction. Please note that this means credit earned during the auction may not be used to pay for auction lots purchased. Credit is applied only after the lot purchases are finalized, so if an item is not picked up after a successful bid, no credit will be applied, and the item will be returned to the seller. Any items that are not sold during the auction must be retrieved from BKG within 14 days of the auction, or they will be disposed of as seen fit by BKG staff.



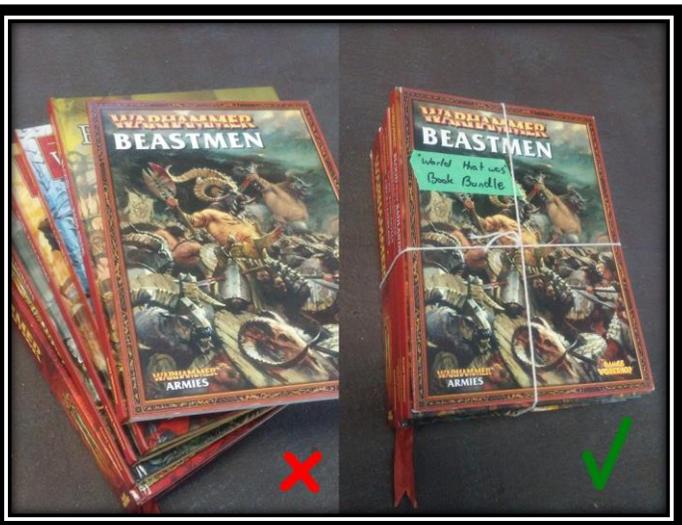
Make sure the contents of the lot can be clearly seen by buyers



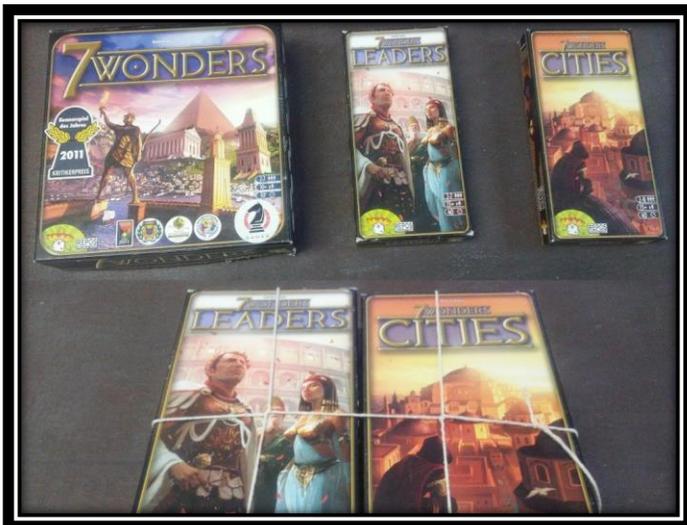
Small items should be combined into larger lots



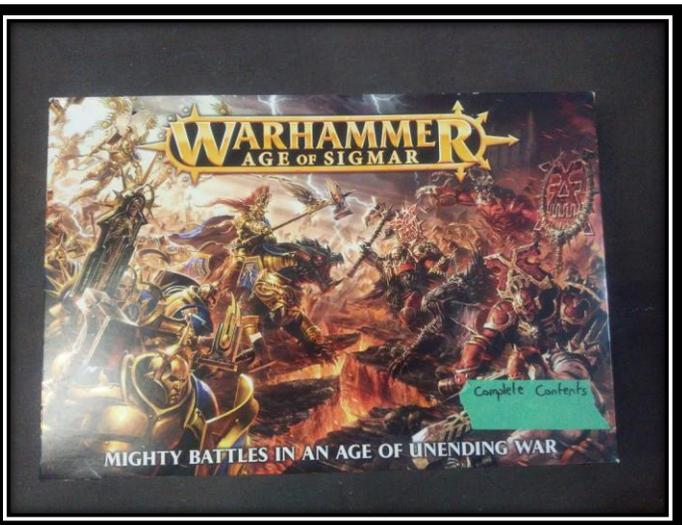
Larger lots must be packaged in a way that keeps them together with a detailed list of items. Consider adding a picture of large lots



Books and Magazines should be bundled into lots, with the contents clearly visible or listed.



Games and expansions should be grouped together where possible.



Boxes should clearly state if any contents are missing